



## Resource List

### Dental: Medicaid, SCHIP (CHP+), Delta Dental of Colorado

The Colorado Department of Health Care Policy and Financing (HCPF) oversees Colorado's Medicaid (Health First Colorado) and Colorado's Child Health Plan *Plus* (CHP+) benefits. HCPF contracts with outside organizations to administer some parts of these benefits. Health First Colorado's (Medicaid) dental benefits are administered by DentaQuest, and CHP+ dental benefits are administered by Delta Dental of Colorado. **The following are resources for contacting, enrolling, and learning about the benefits and fee schedules of each dental program.**

#### Health First Colorado (Medicaid) & DentaQuest

##### Contact Information

##### Health First Colorado Provider Service Center (support with enrollment) :

**Call:** 844-235-2387

Offices are open 8 am – 5 pm MST, Mon, Tues, Thurs & 10 am -5 pm MST, Wed, Fri

##### Provider Relations Team (support once you are enrolled):

Go to: <http://www.dentaquest.com/state-plans/regions/colorado/provider-page/training-and-provider-relations/>. Scroll to the bottom of the page and click on the link under the category "Provider Relations Team". You will see a map of the state, which is divided by provider relations team member with associated contact information.

##### Enrollment

Health First Colorado provides detailed instructions for enrolling as a Health First Colorado dental provider on the HCPF website at <https://www.colorado.gov/hcpf/provider-enrollment>.

##### Scope of Dental Benefits & Services

Refer to the Office Reference Manual (ORM): <http://www.dentaquest.com/state-plans/regions/colorado/dentist-page/>. On this page go to the category labeled





“DentaQuest Resources”. Under this category is the most updated version of the ORM, labeled “Health First Colorado Dental Plan Program ORM”.

#### Dental Fee Schedule

Go to: <http://www.dentaquest.com/state-plans/regions/colorado/dentist-page/>. On this page go to the category labeled “DentaQuest Resources”. Under this category is the most up to date fee schedule, labeled “Health First Colorado Dental Fee Schedule”.

### **Child Health Plan Plus (CHP+) and Delta Dental of Colorado**

#### Contact Information

**Network and Clinical Management General Contact Information:** 303-889-8677 or toll free 1-800-233-0860, extension 677; or [profservices677@ddpco.com](mailto:profservices677@ddpco.com). Monday through Friday, 8 a.m. to 4:30 p.m.

#### Enrolling (CHP+, any other Delta Dental of Colorado dental plans, DDS or Independent RDH)

Instructions are located here: <https://www.deltadentalco.com/participating-provider-info.aspx>.

#### Scope of Dental Benefits & Services

**CHP+:** Go to <http://www.deltadentalco.com/chp.aspx>. Scroll down to the category “Booklets”. Select the booklet appropriate to your scenario.

**Other Delta Dental products:** The scope of benefits varies by product and therefore is not available online. Contact your Provider Relations Representative mentioned above for details.

#### Fee Schedules

Fee schedules vary by product and are not available online. Contact your Provider Relations Representative to get the appropriate fee schedule for your practice’s situation. Your fee schedule is determined by several factors: your region in the state





(there are two regions), whether your practice is an FQHC or not, and which provider network/s you are participating in (CHP+, PPO, Premier, etc.).

