

CO MDI Change Tool

Increased Access to Care

Improved Oral Health

Financial Sustainability

Engaged Leadership

- Provide strategic oversight and direction.
- Actively participate in strategy development.
- Explain the "why" to the staff and providers.
- Establish team/s to implement the work.
- Establish the new roles and tasks to be taken on.
- Enable the team to make decisions.
- Establish updated workflows/standard work.
- Update job descriptions.
- Create a safe place to ask questions and bring up ideas.
- Provide training.
- Give staff the time they need to work on this.

Engaged Providers and Staff

- Get involved from the beginning.
- Participate in medical-dental integration work teams, decision making, and quality improvement activities.

Appropriate Dental Hygienist

- Believes in the value of medical-dental integration.
- Takes initiative.
- Is willing to take on the work of a non-traditional dental hygiene role.

Devoted Time

- Core team meets weekly.
- Larger clinic-wide team meets biweekly or monthly.
- Staff have time to learn new information.
- Staff have time to work on developing the project.

Hygienist Part of Care Team

- Supported by practice staff as any other provider would be (scheduling, insurance verification, billing, referrals to specialist, etc.).
- Attends and participates in huddles and provider meetings.
- Creates care plans with other providers.
- Desk is in same location as other providers.

Team Based Care Principles

- Team members take on roles appropriate to the full scope of their license or training in the following areas:
 - Scheduling.
 - Insurance verification.
 - Screening questions.
 - Recall patient reminder phone calls.
 - Closing the loop on referrals to specialists.
 - Coordinating patient flow through the clinic, warm hand-offs, etc.

Quality Improvement Activities

- Create workflows/standard work for medical-dental integration.
- Test components of the plan.
- Track and review data for attainment of goals.
- Standardize tested and proven processes.

Quality of Care

- Do self-management goal setting with patients.
- Deliver evidence-based dental hygiene care.
- Manage chronic oral disease.